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Single , Age 27

## EXPERIENCE

2021 – present

**TECHNICAL SUPPORT Leader**, Project Employment Contract (GAMI)

2019 – 2021

**TECHNICAL SUPPORT SPECIALIST**, HAMAT COMPANY

- Ability to do performance monitoring and analysis for systems
- Deep technical knowledge in Email server design, configuration and backup
- Strong Knowledge in Microsoft Suite of infrastructure servers including:
  - Active Directory Administration
  - Troubleshooting hardware and software issues.
  - Installing and maintaining hardware and computer peripherals.
  - Installing and upgrading operating systems and computer software.
  - Troubleshooting networking and connection issues.
  - Advising on software or hardware upgrades.
  - Providing basic training on computer operation and management.
- MCSA Server 2016
- MCSE Server Infrastructure
- Hyper-V, vSphere, VMware.
- Exchange Server
- Windows Server
- CCNA
- VPN connectivity troubleshooting and configuration
- Security software such as Anti-virus, Anti-SPAM, Anti-Spyware.
- Web sites and its services (Contabo, Sitelock, Gsuite, Fortinet Support, Trendmicro Security Server)
- Network (Fortigate Firewall, FortiAnalyzer, FortiWIFI, Cisco FTD Firewall, Cisco Access Switch)
- Citrix Administration

2018 – 2019

**TECHNICAL SUPPORT**, MAYADER

*Solve the problem of hardware and software, Desktop support- PC Technician- Software*

*installation and troubleshooting-printing and scanning troubleshooting-hardware configuration-extension of networking cabling-troubleshooting-Work on the Ministry's programs and renewal of residencies-personal interviews*

2016-2018

**HIGHER DIPLOMA**, Technical college **76**, HIGH SCHOOL

## **SKILLS**

- *communication*
- *The desire to learning*
- *Leadership and positive*
- *List one of your strengths*

## **COURSES**

- **CCNA**
- **2016 - 2017**
- **CompTIA (A+)**
- **2017**
- **Cisco (CCNA Routing and Switching) •**  
**2018 - 2018**
- **Digital Marketing**
- **2019 - 2019**
- **Al-Faisal Academy**
- **2017 - 2018**
- **Cisco Networking Academy**
- **2018 - 2018**
- **Sales management skills**
- **2020 - 2020**
- **Basics of information security •**  
**2020 - 2020**
- **Basics of cyber security**
- **2020 - 2020**
- **I SCI CNSS Certificate Network**  
**.2021-2021**
- **IVANTI**