

## **Personal Data**

Name : Husaam Bakheet Al Zahrani  
Nationality : Saudi  
Date of birth : 10/01/1986 G  
Marital Status : Single  
Email : [hussam-17@hotmail.com](mailto:hussam-17@hotmail.com)  
Mobile : **0558382025**



## **Job objective**

- To be able to carry out an assigned task in the best ways. And I hereby I offer my C.V

## **Scientific Qualifications:**

- Diploma in hotel management from Global Institute from Swiss College, from (11/09/2004) to (01/02/2007)
- Certificate of Completion of Pre-Intermediate 2 Level in English Language, British Council, from(23/03/2009 ) to( 08/04/2009)
- Certificate of Completion of Pre -Intermediate 3 Level in English Language, British Council, from (18/04/2009)to( 02/06/2009)
- Certificate of Completion of Intermediate 2 Level in English Language, British Council, from(09/06/2009) to (12/07/2009)
- Certificate of Completion of Intermediate SY Level in English Language, British Council, from (11/10/2009)to( 22/11/2009)
- Certificate of Completion of Intermediate PP Level in English Language, British Council, from (07/02/2010)to( 21/03/2010)
- Qualifying Program for Branch Staff from (07 /02/2009) to( 12/03/ 2009), with Very Good Rating
- Advanced program for branch staff from( 17/11/2012) to( 22/11/2012)

## **Training Courses**

- 6month during my study in different department, Front office-food & beverage-housekeeping, Laundry, health Club, Kitchen

## **Experience**

- One Year Customer Service Experience at Intercontinental Jeddah, from (01/08/2006) to ( 16/08/2007)
- Receptionist at Al belad Hotel (06/05/2008)to(25/08/2008)
- Sales and Services Banking Experience at Riyadh Bank, flora (15/12/2008) to (30/10/2010)
- Teller at Riyadh Bank ,from( 1/11/2010) to( 09/12/2012)
- Customer Service Experience at Intercontinental Jeddah, from (23/01/2013) to (28/07/2013)
- Customer Service Experience at Park hyatt Jeddah from (16/02/2014) to( 01/09/20 14)
- Customer Service Experience at Sands hotel from( 22/09/2014) to( 09/06/2015)
- Customer Service Experience at Sheraton Jeddah. From (01/10/2016 To 16/03/2017)

## **Additional Personal Skills**

- Computer skills & English.
- Team work
- Fidelio Program and opera

## **Training at Jeddah Intercontinental hotel**

- Be My Guest