



RAMI ADNAN MAKKI

+966505535569

YYAZAN40@GMAIL.COM

Jeddah-abhor street

PERSONAL SUMMARY

A dynamic person looking for new challenges and opportunities for professional growth and advancement. Passionate about learning and willing to work with a flexible schedule.

CAREER HISTORY

Previously

- National Flight Service - Temporary- Oct 2001- Dec 2001 & Jan 2002- Feb 2002.
- National Flight Service - Permanent Apr 2005-Jul 2008 Operation Supervisor.
- Alwessam Co. For outstanding umrah and Services (Mar 2003-Mar 2005).
- Asfar el - eman (01/07/1433 to 29/12/1436) Operation manager for transportation.
- Global club for umrah services (01/01/1437 to 01/02/1440) General manager.
- Etihad Airways 2008 - 2020 (Airport duty manager)

AREAS OF EXPERTISE

- Adaptable
- Organized
- Speak English
- Team player
- Work under pressure
- Good passenger handling
- Great communication skills
- Fast learner
- Safety checks
- Staff training and development
- Skilled multi tasker

LANGUAGES

Arabic

English

Achievements & certificates

- Successfully completed SSCI Practice: Basic 9: Boarding 2013. (Etihad Airways)
- Successfully completed SSCI Practice: Basic 7 & 8: CSA and ASR 2013.
- Successfully completed SSCI practice: 4 & 5 & 6 OTS & EMDs & ECV.2013
- Successfully completed SSCI practice: bask 1 & 2: Printers & Flights 2013.
- Successfully completed Bask R&T1: introduction to Sabre- Sign In/Out. 2013 .
- Successfully completed Corporate Security Awareness 2013. (Etihad Airways)
- Successfully completed Corporate Security Awareness Program 2012.
- Successfully completed Dangerous Goods Ground Crew (CAT9)2012.
- Successfully completed Mid-year Review 2011-2012
- Successfully completed End Of year Assessment 2011.
- Successfully completed DG awareness Training 2011.
- Successfully completed Emergency response Awareness.2011 .
- Attended committed to Excellence 2011.



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Achievements & certificates

- Successfully completed DG awareness Training 2011. (Etihad Airways)
- Successfully completed Achieve performance Management 2010. (Etihad Airways)
- Successfully completed Introduction to Online GSB/GOB 2010. (Etihad Airways)
- Successfully completed quality Management Briefing 2010. (Etihad Airways)
- Successfully completed Safety Management System.2010. (Etihad Airways)
- Successfully completed security Awareness Training 2009-2010. (Etihad Airways)
- Successfully completed (Macs Check in Course) 22, March 2007. (Etihad Airways)
- Attended the course in MS. PowerPoint (intermediate).13 Dec 2005.
- successfully passed the (Basic passenger Handling Course).1St May2003
- Received a certificate form Haj and umrah Services in 2001-2002.
- Successfully achieved level 1&2 of(listening and conversation series). Apr1,5,2000
- Completed (Midair training Courses).
- Received a certificate form the royal air morocco for hard work during Hail and umrah season.
- Received a certificate from Alwessam Co. For Outstanding umrah and Services.
- Successfully completed the following courses (DOS, WINDOWS 97, INTERNET, EMAIL, POWER POINT, TIME MANAGEMNT and FAST TYPING).
- Successfully completed corporate Security awareness. (Etihad Airways)
- Successfully completed Basic R &T : Encoding and Decoding in Sabre .
- Empowered airport - customer service.
- Demonstrating the value of delivering best practice.
- GACAR 151.48 & GACAR 68 FOR station Postholder
- Community Health Volunteering(covid-19)
- Leadership Skills
- Cyber Security
- The Fundamentals Of Event Management
- Labor Education According To Saudi Labor Law
- Travel Agent-expand Your Tourism Knowledge