

# TALEA ASSIRI

**Name:** Talea Abdullah Talea Assiri

**Nationality:** Saudi

**Born in** April 1991, Abha, KSA

Looking to have the chance to work within a multicultural, motivating, challenging area of work to obtain the highest level. Majoring in **Technical Support** which enables me to work in **Operation Management** and **Network Management**, or any related **IT Department**.

## EDUCATION:

### TECHNICAL AND VOCATIONAL TRAINING CORPORATION:

*Diploma in Technical Support. GPA 4.95 / 5.0*

### ABHA CHAMBER OF COMMERCE AND INDUSTRY:

*Diploma in Public Relations and Media. 350 Hours. 85%. 2016.*

 Saudi Arabia – Abha

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## Work Experience:

- **Mwarid Electronics** – *IT senior support, July 2018 – March 2019*
- **Nahdi Medical Company** – *IT Support Specialist, April 2019 – Present*
  - Support all end users hardware & software.
  - Data center infrastructure and full support.
  - Huawei CCTV support and administration.
  - Handheld & Honeywell devices support.
  - Vocollect system implementation.
  - Oracle Logfire implementation.
  - Network troubleshooting and resolving.
  - Systems administration.

## ACHIEVEMENTS:

- Knowledge base project for Nahdi help desk. *2020*
- Oracle Logfire implementation. *2020*
- Vocollect implementation. *2020*

## AWARD:

- Student of the Year: *2016*
- Certificate of appreciation: Volunteerism in Prince Faisal program.
- Medal of volunteering in Prince Faisal program.
- Nahdi best performance award for quarter three of *2020*

## TRAINING:

- Hold more than 150 hours in many different subjects and more than 700 hours in English courses.
- Good at the CCNA R&S and network troubleshooting.

## SKILLS:

### #PROFESSIONAL\_SKILLS:

- Cabling & Network Infrastructure
- CCNA Routing & Switching
- Troubleshooting & Technical Support
- Good technical knowledge
- Hardware & Software
- Dealing with servers
- Dealing with Data Center
- Overall security knowledge

### #PERSONAL\_SKILLS:

- Communication skills
- Problem solving
- Creativity
- Action planning
- Working teams
- Improvement motivator
- Innovative thinking