

Ehab Esamm Gabb

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in <https://www.linkedin.com/in/ehab-gabb-4737b4160>

Career Objective

Certified RBPFC Professional with 15 years of experience in banking scoter and customers services, seeking a new challenging career with a progressive organization that provides an opportunity to capitalize my technical skills and abilities in fields of sales & Marketing.

Education

Office Business Management Diploma

Al-Koubrah institution in Jeddah 2005

Professional Experience

Advance Relationship Manager

Saudi Fransi Bank | Jeddah 04/2014 – 08/2020

- Responsible for full sales at branch
- Ensuring to achieve targets of branch

Customer service and marketing presentative

National Commercial Bank | Jeddah 08/2008 – 03/2014

- Call Centre services
- Marketing the product

Customer service

Mobily | Jeddah 12/2005-07/2008

- Solving customer issues
- Answering customers inquires

Training & Courses

Creativity and innovation Technique Saudi Fransi Bank

Fraud and money laundering Saudi Fransi Bank

Finding solutions and work stress Saudi Fransi Bank

Time management Saudi Fransi Bank

Selling and direct marketing skills NCB

Emotional intelligence Mobily

Communication skills Mobily

Skills

- **Communication skills**
- **Team management,**
- **Sales & Marketing strategies,**
- **Innovation and creativity**
- **Administration**
- **Strong negotiation skill**
- **Team work spirit (both as a team leader or a member)**
- **Focused, confident and responsible**
- **Strategic Planning,**
- **Quality Management**

Professional Licenses

- **Professional RBPFC certificate from the Institute of Banking No: 00r2Lw**

Languages

- English
- Arabic