

# Sarah Alajlan

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## OBJECTIVE

Marketing graduate with proven communication skills.  
Seeking marketing and /or any other business related jobs, to grow professionally and personally.

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## EDUCATION

**PRINCESS NOURA UNIVERSITY**

**Major: Diploma / Marketing**

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## EXPERIENCE

**Customer Service Team Leader**

**( Landmark group head office) 2018-2019**

- Identify team goals and evaluate team progress
- Develop team strengths and improve weaknesses
- Managing a team of junior customer service representative

**Customer service agent ( Contact center company – stc ) 2017**

- Respond to customer's needs and concerns
- Ensure customer satisfaction and provide professional support

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## COURSES

Digital marketing through social media – Edraak.

Digital marketing – Droob

English course – Saudi electronic university

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## SKILLS

Critical thinking .

Decision making.

High communication skills.

Time management .

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## LANGUAGES

□ Arabic (Native)

□ English

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