

Hessah Abdullah Alsaad

Information technology (Networks)

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Profile:

Self-realization through the search for a suitable and specialized job in support of the technical network where I can use my skills n technical support and support network to solve technical problems and provide help desk support

Education:

Diploma from international technical colleges

2016-2019

Projects worked on during study:

Installing and updating operating systems

Troubleshoot program-related problems

Prioritize requests for IT change

Provide technical support to clients

Implementation of maintenance procedures

Provide technical instructions

Identification, evaluation and application of existing technologies

Research and review technology options

Plan and perform system tests and implement system management

Update procedures for the IT system

Links:

<http://linkedin.com/in/hessah-alsaad-7577b51a8>

Skills:

Computer proficiency

Proficiency in using Microsoft Office programs

Work effectively in a team

Time management

Ability to work under pressure

Ability to learn fast

Capable of installing the OS

Courses:

English conversation skills

Microsoft Office programs

Customer's service

Effective communication with customers

Information Security

Introduction to Internet of Things (IOT)

Time management

Introduction to optical fiber cables

Preventive and infection control measures against the corona virus

Cyber security Essentials

Awareness of Cyber security Risks

Experiences and training:

Training at the Technical College for girls in Alkhobar in the Department of Information Technology of three month

Work in Dento Plast Centers in Dammam in IT department of three months

Languages:

Arabic-English