

C.v

Its an honor for me to introduce this C.V. with my personal information to apply to work in your group as an employee contributing in the development Your corporation.

Personal Information

Name : Abdulaziz Ezzuldin Al-Nami
Nationality :Saudi
Place of Birth : Riyadh
Age. : 23

Contact Details

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Objective

Work in a challenging environment in a business company or organization in the Computer & network field, retail, training or service center where I can utilize my capabilities to advance in my career.

I am self-motivated, ambitious and eager to learn. I am a responsible individual with strong communication skills and work ethics besides being creative, focused I am willing to take responsibility and work independently. At the same time, I can work well in teams. Looking for both personal and professional growth makes me capable of working confidently under pressure. chance to function efficiently in both English and Arabic. My background and growing up my experience

Education

. College Of Telecom And Information -> Diploma
Major : Network System Administrator

GPA : 3.8/5

Duties :

- Determine what the organization needs in a network and computer system before it is set up
- Install all network hardware and software and make needed upgrades and repairs
- Maintain network and computer system security and ensure that all systems are operating correctly

- Collect data in order to evaluate the network's or system's performance and help make the system work better and faster
- Add users to a network and assign and update security permissions on the network
- Train users on the proper use of hardware and software
- Solve problems when a user or an automated monitoring system informs them that a problem exists

Languages

English : Excellent (Reading,Speaking,Writing)
 Arabic : Native

Skills

-Hardware , Software Maintenance

- Perfect Internet research skills and general computer literacy.
- Perfect on Microsoft Office and windows applications.
- Quick learner on any Computer Programs.
- used and worked on SAP Software

-Fast learner

-Achieving Objects Quick

-Can Handle Under Pressure

-SAP Software

-Oracle Software

-Linux Operation system

- Azure Cloud

- Oracle cloud

Typing Skills

English : Excellent
 Arabic : Excellent

Work Experience

Abyat Saudi Building Materials Company (1 Year and 2 Months) 2017-2018

Duties include:

1- Sales In **Furniture section**

Sale furnitures

2- **Customer service**

Position: Call Center Agent

Duties:

Serve customers inquiries before-after Sales and other services related wit retail and wholesale

3- IT Support
(2 Month Trainee)
(1 month official IT Support)

IT Duties:

Maintenance computer & Printer Hardware, Software , Servers , and networks

Daily Check Up on software and hardware to all computers

Samba bank Dec2018-March2019

Job title :

Customer Service Care

Position : call center agent

serve clients inquiries with
their bank accounts and credit cards issues and assist them with bank policies

Contact Center Company Apr2019-Aug2019

Job title :

Customer service

Duties:

Serve customers inquiries in Saudi Customs section with borders issues and policies and personal
and commercial shipments

Whites Pharmacy, Global Healthcare Co. Jun2020- Present

Job Title:

Guest Interaction Agent

Duties:

Interact with customers on social media and on calls , see their inquiries and being contacted by pharmacist
to take feedback for customers needs

Training & other courses

- Certificate in : Arab Nation Bank (Administrative Services)

Summer Trainee