

# ALI ABULLAH ALAMIRAH

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## PROFILE

Seeking to utilize my knowledge of management skills and expertise in the IT position in a corporation that offers growth opportunities. I would also like to implement my innovative ideas, skills and creativity for accomplishing the IT products and IT projects.

## EXPERIENCE

### **Applications Support (2018– Present)** Prince Sultan Military Medical City, Riyadh.

- IT products management.
- Plan and manage the end-to-end project delivery and implementation.
- Supervise applications and systems procedures.
- Develop and deliver all the required documentation and plans for applications.
- Monitoring (24/7) Databases and servers.
- Control vendors systems like - CERNER, ENDOSOFT, GE systems etc.
- Contact business for business requirements and to finalizing technical/functional specifications.
- Enable and ensure solutions are fits within enterprise contexts.
- Root cause analysis for application and Technical issues.
- Visit remote sites to study and monitor new applications implementation.
- Management of all subcontractors and third party vendors.
- Service-level agreement.
- Implement the ITIL best practices.

### **Technical Support (2014 - 2018)**

- Operation systems
- Windows 7, Windows 8, Windows 10
- Trouble shooting for PCs and peripherals - multimedia problems, projector problems, memory problems, and secondary storage problems using diagnosis software, removal of virus

### **Projects:-**

1. HIS systems from CERNER
2. ERP systems
3. System - Saudi commission for health specialties
4. Fingerprint System  
Contribute to the installation of the fingerprint
5. Yakeen system – Elm.com
6. Endpoint system ultrasound
7. Ticket Request system HR
8. Parking system

## EDUCATION

Computer Diploma,  
Technical Support 2012 Technical and Vocational Training Corporation

## CERTIFICATES

- Information security – STC .3 Hours 03-2020
- Cyber security – TvTC . 20 Hours 06-2020
- Cyber security - PSMCC . 20 Hours 04-2021
- IT Support Technician – HrDf. 100 Hours 05-2020
- Design thinking – Monshat. 3 Hours 09-2021