

Ahmed Krezem Metawea

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Personal Information:-

- Nationality:- Palestinian
- Date of Birth:- 1987
- Gender:- Male
- Marital Status:- Married

Career Objective: -

To pursue a challenging career in an esteemed organization that provides excellent opportunity to enhance my skills and to work towards the growth of the organization.

Summary of Qualifications: -

- Diploma Cisco networks (Al-khaleej Training and Education /Riyadh 2010).

Additional Qualifications: -

- . A+, N+, VMware, Dell Partner Course Completion Certificate and Kodak
- Cisco Certified Network Academy 4level

Experiences & Employments: -

**Elm Company, Passport Project from (23 March 2017 till now)
LAN and CCTV Administrator**

- Providing ongoing service, repair and maintenance of varied CCTV systems within the area.
- Ensuring that at all times tools, vehicles and safety equipment are regularly maintained.
- Appointing and managing sub-contractors on site ensuring they work as per company standards.
- Maintaining all paperwork and documentation up-to-date.
- Being aware of all contract possibilities and add on business opportunities.
- Observing and promoting safe working practices.
- On job training and assisting new CCTV technicians.
- Installing CCTV in various client locations.
- Trouble shooting and providing service whenever required.
- Manage operating systems, application patching, backup applications, and antivirus software for workstations, laptops, and servers.
- Administer and support employee mobile devices for email, VPN, and communications.
- Maintain standard practices and policies for corporate LAN/WAN environment.
- Configured, troubleshoot, and resolved network access issues with switches and routers.
- Maintained user accounts in Active Directory by adding/deleting users, correcting user access problems, and assigning appropriate rights and privileges
- Setup and installed hardware, software, patches, printers, and operating systems for Employees.
- Develop weekly status reports and present to IT Director.
- Resolve escalated Help Desk tickets.

NEXT MILLENNIUM Co./ Riyadh

IT Engineer. Start from (March 2010 to March 2017)

- Design, implementation, and troubleshooting of the following technologies: Microsoft Windows 2003 Active Directory and Group Policy, Microsoft Exchange 2000/2003, TCP/IP, DNS.

- installing, supporting and maintaining new server hardware and software infrastructure;
- Setting up user accounts, permissions and passwords.
- Perform labeling, testing and documentation by labeling cable systems as Unshielded Twisted Pair (UTP), Shielded Twisted Pair (STP) and completing field documentation
- Install all new hardware, systems, and software for networks
- Supports administration of servers and server clusters.
- Perform troubleshooting analysis of servers, workstations and associated systems.

Project Achieved,

- Ministry Of Interior, installation and maintenance 10000 PCs.
- Al Malaz Prison, installation and maintenance CCTV.
- Ministry of Health, handling a full video conference system.
- General Directorate of Passports installation and maintenance CCTV.
- Investigation and Prosecution Authority installation and maintenance Network.
- Directorate General of Prisons installation and maintenance CCTV.
- Ministry Of Culture and Information installation and maintenance CCTV.
- King Khalid Military College installation and maintenance CCTV.

Skills:-

- Public Relations: well qualified to deal with multi levels society classes, and acts representative.
- Ready to work under pressure and tight schedule, with strong work ethic.
- Languages: well qualified to use English language, writing, reading and speaking fluently + Arabic language (mother tongue).
- Computer: advanced knowledge & skill of using Microsoft word sheet, Excel, PowerPoint, and Web searching as well and typing in Arabic & English.
- The ability to manage projects.

Reference up on request.