

# Ziyad Abdullah Alharbi

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## PROFILE

Fresh graduate as an IT specialist looking forward to work at challenging position in the field of information technology, where I can apply and develop my knowledge and skills for continuous improvement and contribute to the success of the organization.

## EDUCATION

FEB 2017 – JUN 2020

**Associate of Science Degree in Computer and Information Technology,**  
Jubail Industrial College – JUBAIL

- GPA 2.78 of 4

## EXPERIENCE

JAN 2020 – MAR 2020

**IT Support Technician (Coop training),** Jubail Industrial College,  
Jubail.

- Utilized expertise in IT department to resolve some incidents quickly and competently.
- Maintained, updated knowledge of Windows 10 to offer best-possible service-user support.
- Completion of the project to upgrade all computers of IT department, from Windows 7 to Windows 10 by more than 350 computers.

## SKILLS

- Communication
- Attention to details
- Quick learner
- Self development
- Customers service
- Problem solving

## LANGUAGE

- Arabic
- English

## CERTIFICATES

- Introduction to Cybersecurity - Cisco Networking Academy
- Basics of Information Security - Institute of Public Administration
- Cyber Security - Doroob
- IT Support Technician - Doroob
- Self Improvement - Doroob