



Ziyad Abdullah Alharbi

Contact

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Additional Skills

- Communication skills.
- Problem solving.
- Self-motivated.
- Microsoft Office.
- Quick learner.
- Time management.
- Attention to details.
- Excellent help-desk services.
- Teamwork skills.

Professional Summary

Fresh graduate looking forward to work at challenging position to develop an excellent background and knowledge by working with individuals of varied experiences. Additionally, I aim to work hard to contribute to the success of the organization.

Education

2017-2020

Jubail Industrial College

Associate of Science Degree in Computer and Information Technology.
Cumulative GPA of 2.78 out of a possible 4.00

My Project:

Create networking lab (design, install new devices, create network, install operating system, install apps, cabling, cable management, troubleshooting hardware and software, etc..)

Some Courses:

Soft Skills, Organizational Behavior and Ethics, System Administration, Disaster Recovery, End-user Support, Computer and Network Security.

Online Courses and Certifications:

- Introduction to Cybersecurity - Cisco Networking Academy
- Basics of Information Security - Institute of Public Administration
- Cyber Security - Dorooob
- IT Support Technician - Dorooob
- Self Improvement - Dorooob

Work Experience

01/2020-03/2020

Jubail Industrial College

IT Support Technician

- Help Desk Support.
- Troubleshooting for hardware and software.
- Upgrading and maintenance operating system.
- Install and configure apps.

02/2016 - 03/2017

Herfy Food Services Company

Cashier

- Accepted cash, credit and debit payments accurately and efficiently.
- Answered questions about store policies and concerns to support positive customer experiences.

Languages

Arabic , English —

References

Available upon request.