



# Turki Alamrani

Technical Support Technician

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## Summary

Recent computer technical support graduate with experience and education in providing computer-related technical support including installation, maintenance, and troubleshooting of personal computers, peripherals, and applications software.

## Internship

Sep 2018 Mar 2019

### Technical Support Technician

Ministry of Municipal and Rural Affairs

My duties included: (1) identifying hardware and software solutions; (2) Troubleshooting technical issues; (3) Installing and configuring hardware and software; and (4) Speaking to customers and employees to quickly get to the root of their problems.

## Education

Sep 2016 May 2019

### Computer Technical Support

TVTC Technical Colleges

Tabuk, Saudi Arabia

The Associate Degree of College of Technology from the Department of Computer and Information.

## Courses

Jul 2020

### Speed up the digital transformation with software interfaces

Ataa Digital

Jul 2020

### Cybersecurity from a student to an executive leader,

Ataa Digital

Aug 2020

### Safety in the cyber world

Ataa Digital

Jun 2020

### User interface design strategies

Ataa Digital

Jul 2020

### Introduction to Microsoft teams

Ataa Digital

Jul 2020

### Information security

Ataa Digital

## Most Proud Of



### Physical Organization

Creative Thinking, Effectiveness, Productivity



### Planning

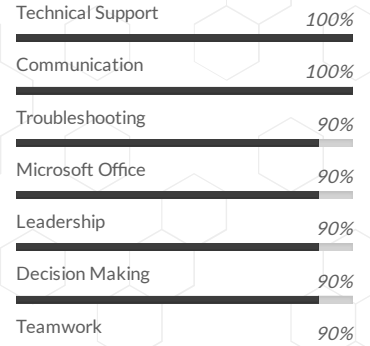
Analyzing Issues, Decision Making, Project Management, Strategic Planning



### Team Work

Collaboration, Delegation, Goal Setting, Group Leadership

## Personal Skills



## Languages

Arabic



English

