

Sara Al-hassan

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OBJECTIVE

It is with great interest that I am forwarding my resume to your company as advertised online. Given my background in sales and customer service, as well as my superb work ethic, I would be an excellent fit for this role. I am motivated, driven and professional, a goal-oriented leader who knows how to get things done.

WORK EXPERIENCE

U-MARK SPORTS - Dammam

2018

Sales Associate.

Responsibilities:

- Provided customers with superior knowledge of all the product lines available.
- Maintained store standards per visual presentation. assessment direction to enhance customer shopping experience.
- Maintained daily record of all transactions.
- Guided customers through decision making on what product best fits their needs.

DAR AFIA HOSPITAL - Dammam

2019

customer service representative.

Responsibilities:

- Provided highest standards of customer service, addressing individual needs, and answering questions to drive guest satisfaction.
 - Identifies service problems, and initiates appropriate action to resolve any concerns.
 - reporting the patient's condition to the doctor.
 - Handled any cancellations or rescheduling requests.
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EDUCATION

Lincoln college in Qatif

2019

Diploma in sales management

ADDITIONAL SKILLS

- Enthusiastic team member.
 - Interpersonal Skills.
 - Self-Motivated.
 - Excellent Customer Service.
 - Microsoft office (word, PowerPoint , excel).
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Courses

- Customer Service.
- Essential skills to mastering the art of win-win negotiation.
- Writing a marketing plan.
- Excel courses.