

# SHAHAD ESSA ALESSA

Riyadh - Saudi Arabia

**PHONE NUMBER: 0538495428**

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## **PERSONAL INFORMATION:**

Date of Birth: 10/4/1999 – 24/12/1419

Gender: Female

Marital Status: Single

Nationality: Saudi

## **EDUCATION:**

**Technical College for Girls, Riyadh, Saudi Arabia**

(2017-2020)

Concentration: IT Technical Support

Diploma in IT Technical Support with 3.14 of 5

## **TRAINING:**

**IT ESSENTIALS (CISCO NETWORK ACADEMY)**

(Jan-2)  
2018

**CCNA ROUTING AND SWITCHING (CISCO NETWORK  
ACADEMY)**

(May-9)  
2018

**COURSE ON (CYBER SECURITY)**

(Dec-2)  
2020

## **SKILLS:**

### **LANGUAGE**

-Fluent in Arabic and Good in English

### **COMPUTER KNOWLEDGE**

Windows, MsOffice , Linux (little)

### **OTHER:**

Fix the problems on computers

Writing fast, handle the pressure of work

Good communications with the clients