

Ahmed Habeeb Abushahein

Customer service executive



Personal details

Name

Ahmed Habeeb Abushahein

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Phone number

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Address

Eastran province, Saudi Arabia
32437 Saihat

Skills

Professionalism in customer service ●●●●●

cooperation ●●●●●

solving problems ●●●●●

Work under pressure ●●●●●

Microsoft programs ●●●●●

creativity ●●●●●

Diligence ●●●●●

Languages

English ●●●●●

Arabic ●●●●●

Profile

I have more than 10 years of experience in customer service executive position , both professionally and professionally

Education

Apr 2004 - Jan 2008

Commercial Accounting Diploma

Institute of Public Administration, Riyadh
Intensive study of the English language for the first year, the year of specialization in accounting, costs, statistics and business administration

Employment

Dec 2014 - Nov 2022

Customer service executive

AXA Cooperative Insurance, KHOBAR
Individual sales department Selling auto, travel and home insurance products Communicate with existing clients by all means of social communication, form a medical relationship with clients and search for new clients to be a database of clients on Excel. I am always available to customers to serve them after the sale in case they encounter a problem or desire a new service, in addition to the responsibility of the branch and its management in terms of receiving and serving customers and the needs of the branch or its cleanliness. Achieving the monthly sales target.

Nov 2011 - Sep 2012

Remittance customer service

SNB Bank, Al-jubail
Opening a current account for the customer to make an external transfer . Solving problems in the event of a delay in the arrival of funds to the required address. Supervision of staff and branch. Meeting the needs of the branch from deficiencies

May 2009 - Sep 2010

Customer service - Call Centre

Mobily, DAMMAM
Answering customer inquiries and solving their problems by receiving incoming calls.

Achievements

AXA Achievement certificate

In recognition of 5 years of dedicated service

Hobbies

- reading
- Self development
- soccer
- Sports
- listen
- fishing

Certificates

Jun 2018

Certificate in Fundamentals of Insurance
IFCE Certificate in Basics of Insurance

Mar 2021

Human Resources: Building a Performance Management System
By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

Courses

Dec 2020

Sales course
An intensive course in professional sales by Gulf Training

Jan 2004

Sales representative program
An intensive course in English language, computer, word processor and job behavior, in addition to sales representative duties (240 hours)