
Personal information

Abdulaziz alshuqiran

Saad bin obada
Riyadh

0509010822
Abdulazizshug@gmail.com

Summary

Energetic and passionate Looking to apply my knowledge and enhance my skills to participate in the success of the work

Experience

Alwatania information systems / Internship

SEP 2019 - DEC2019, Riyadh

- information security
- Trained on all aspects of Kaspersky endpoint security for business
- network
- Prepare and connect UTP cables
- Perform the necessary settings on the devices
- Use and employ inspection orders And diagnosis in the maintenance process
- Using and employing test equipment for networks
- system administration
- Install and upgrade computer components and software
- Troubleshoot hardware and software errors by running diagnostics
- IT support
- Provide technical assistance and support for incoming issues related to computer systems, software, and hardware
- Maintain daily performance of computer systems
- Respond to email messages for customers seeking help

Alrajhi bank / External account officer

APR 2020 - DEC 2020, Riyadh

- Handling and resolving customer complaints regarding product sales to customer service problems.
- Providing customers with the organization's service and product information.
- Processing forms, orders, and applications requested by the customers.
- Identifying, escalating priority issues and reporting to the high-level management.
- Routing inbound calls to the appropriate resources.

Education

King saud university / Associate degree

Computer science major GPA 4.34