

REEM KHALED HILAIL

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OBJECTIVE

Developing my skills in my field as well raising the efficiency of the institution in which I will work and, would like to gain more knowledge and experiences.

EDUCATION

SEP 2021

IT technical support (Systems): International Technical College

SKILLS & LANGUAGE

- Flexibility in dealing with issues.
- The ability to communicate effectively with others are essential social skills.
- where I can address differences between employees.
- Proficiency in the use of Microsoft programs.
- Commitment to working hours and respect.

CERTIFICATES & COURSES

- PET certificate, it is the English language exam that shows you have mastered the basics in English. Cambridge University, UK.
- Volunteer work program.
- Financial awareness.
- Customer Experience Program.
- Staff Competency Development Program.
- Cyber Security.