

RAWAN AYED

Jeddah · 0563348247- [0581452759](tel:0581452759)
Rawan_ayed16@ayhoo.co.uk · [TWITTER/ rawan_ayd](#)

Getting experience, gain skills, and learning as much as I can develop my Knowledge , put me in a challenge and allow me to use my skills my past experiences in a way is mutually beneficial for myself and company I work for.

EXPERIENCE

SEP2018 – PRESENT

IT ADMIN COORDINATOR, PIONEERS OUTSOURCING

Help desk and support employees

Daily checked of the safety of devices and maintenance of the installation.

Office work and daily reports to the other departments.

AUG2018 – SEP2018

CUSTOMER SERVICE, PIONEERS OUTSOURCING

Help and support the customer to solve problem

Answer the inquiries of customer

EDUCATION

2015 - 2017

DIPLOMA IN TECHNICAL SUPPORT, TECHNICAL COLLEGE

SKILLS

- Solving problem
- Communication
- Network administrator
- Microsoft office
- Hardware and Software support

ACTIVITIES

Volunteering and organization of Jeddah Season and related projects.

Attend to IC3 professional certificate.

Attend to Graphic Design (Photoshop, Illustrator, Indesign, Media Encoder)