

# RAMA ALSAMIL

INFORMATION TECHNOLOGY

## CONTACT

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SAUDI ARABIA - RIYADH

## CAREER OBJECTIVE

Joining a professional work environment that enables me to develop my practical skills, gain new experiences and increased skills, and enhance my field of work.

## EXPERIENCE

### ALFANAR

HELP DESK OPERATOR | SEP 2021 - PRESENT

- Working on Smart Meter Project solving meters Problematic
- Data analysis
- In the smart meter project, I worked within the quality team for the circuit breakers that belong to the smart meter.
- I downloaded the applications of the Saudi Electricity Company with the team on more than 900 HHU devices related to smart meters.
- Working on the Head End System (HES), and the software is to monitor data and communicate with smart meters.
- collect big data for smart meters and analysis for the last contact on the system.

### HUMAN RIGHTS COMMISSION

COLLABORATIVE TRAINING | JAN 2021 - APR 2021

- Create electronic forms
- Work on designing an infographic for the Human Rights Commission

## EDUCATION

### DIPLOMA IN INFORMATION TECHNOLOGY (COMMUNITY COLLEGE)

Princess Nora bint AbdulRahman University

GPA: 4.57 OF 5

Graduation : May - 2021

## SKILLS

- Communication skills
- Teamwork
- Microsoft Office programs
- Work under pressure
- Discipline at work times
- Team leadership