



RAAD SAEED ALGHAMDI

COMPUTER AND INFORMATION TECHNOLOGY

PROFILE

I am an IT Technician with robust problem-solving skills and proven experience in IT support and system administration Support.

SKILLS

Technical Skills

- Java
- SQL

PERSONALITY SKILLS

- Team leader
- Creative Thinker
- Strong Decision Maker
- Complex Problem Solver
- DR Planner
- Work with team

EXPERT

- ACTIVE DIRECTORY
- MS OFFICE
- ORACLE DATABASE
- HELP STAR
- PC CONFIGURATION
- PC TRUBLESHOOTING
- SAP
- SWITCH CONFIGURATION
- ROUTER CONFIGURATION
- PROJECT MANAGEMENT

LANGUAGES

ARABIC  100%

ENGLISH  90%

HOW TO REACH ME

- Cell: +966543516709
- Email: raad.sgk9@gmail.com
- Address: Jubail Industrial City

EDUCATION

Jubail Industrial College

Associate degree in Computer & Information Technology

- Attended from 2017-2018 to 2021-2022
- Taking up specialization courses in End user support, Networking support and Computer security, programming and Multimedia
- Taking up electives in Management Information System
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Cooperative Work Experience

Taking training in Royal Commission as IT Support "Help Desk"

- Backup data for users and restore
- Software Troubleshooting
- Hardware Troubleshooting
- Cisco tools configurations
- Users field support
- Install operating system
- Application support

CAREER SUMMARY

IT Technician

Kent Head Office From 28th Oct 2021 until present

I'm working as an IT support technician, including:

- hardware as changing some laptop parts such as hard disk and memory
- Software such as installing an operating system and adjusting new user settings
- Assets management
- Offboarding and Onboarding
- Backup system
- Active Directory

And I was part of Kent migration including:

- Reimage all the computer
- Install the applications
- Map the shared folders
- Supporting all the sites in Saudi Arabia
- Assign new IP addresses for the printer
- Registering the Actatek IP Reader (Access Doors system)