

Razan altolohi

Saudi Arabia – Riyadh · 0530819106

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PROFILE

Joining a professional work environment; that enables me to develop my work skills, gain new experience and be an active and productive member

EDUCATION

- Specialization: Technical Support
- Riyadh College of Technology for Girls
- Graduation Date: 04/20/1440
- Grade: Very Good - with Second Class Honors
- GBA 4.38 OF 5

EXPERIENCE

- King Saud University for Girls at Diriyah
- Job Title: Support Technician
- Period: From 01 / 06 / 1440 to 06 / 04 / 1440
- The Saudi Investment Bank
- Job Title: call center
- Period: From 1/10/2020 to I'm still on the job

SKILLS & LANGUAGE

- Having a Driving License
- Windows 7 & Windows 10
- Linux System
- Networking Skills
- Working under Pressure
- Teamwork Skills
- Time Management
- The Art of Dealing with All Types of Customers
- Patience and Forbearance with Customers

CERTIFICATES

- Course on CCNA Routing and Switching, provided by Cisco Networking Academy in 16 / 05 / 2017
- Course from Linux professional institute in 10 / 05 / 2018
- Course on the Basics of Information Technology in 23 / 01 / 2017
- Course on the Basics of CCNA Routing and Switching in 07 / 01 / 20
- Course on Self-building & Self-control in 11 / 08 / 2017
- Course on Active Directory Domain Services Configuring Windows Server in 2012
- Course on Executive Secretariat & Computer Applications in 13 / 08 / 2017
- Course on the Skills of Job Seekers in 1439/1440
- Course on Information Security in 1440
- Certificate of credit advisor in 2020
- Certificate of Foundations of Retail Banking in 2020