Noor Aljarash

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PROFILE

Graduate of Computer Networks seeking an entry-level IT and Help desk support position in organization that will provide an opportunity to utilize myskills and abilities in any field.

EDUCATION

- **Dec 2017 – Jan 2020**

  Diploma of Computer Network **Institute of Public Administration – Riyadh**

  - GPA 4.69 of 5

EXPERIENCE

- **July 2020 – Present**

  IT Help Desk / Application Support **Ray Solution – Khobar**

  - Provide technical assistance and support related to computer systems, hardware, and software & security systems during working hours.
  - Provide proper training and support for newly hired the client or end users and set-up the work environment for them.
  - Maintain and keep a record of all office work and reports.

- **Oct 2019 – Dec 2019**

  CO-OP Trainee **CTC / Saudi Aramco – Dhahran**

  - Converting and Publishing eBooks on Book Author and helping with installing network devices.

SKILLS AND LANGUAGES

- Helpdesk Support
- Improving customer experience
- eBooks Publishing
- English language (Excellent)
- Adobe Photoshop
- HW/SW Installing
- Working with Microsoft Office
- Windows client and server

CERTIFICATIONS

- Cisco Certified Network Associate - **CCNA 200-125** Jan 2020