

Noor AL-Jarash

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OBJECTIVE

Fresh graduate of Computer Networks seeking an entry-level IT and Network support position in any organization that will provide an opportunity to utilize my skills and abilities in the technical field.



EDUCATION

- Institute of Public Administration **Dec 2017 – Jan 2020**
 - Dipoma of Computer Network

CERTIFICATION

- Cisco Certified Network Associate - **CCNA 200-125** Issued 30 Jan 2020

EXPERIENCE

- **IT Help Desk / Application Support** **Ray Solution** **July 2020 – Present**
 - Provide technical assistance and support related to computer systems, hardware, and software and security systems during working hours.
 - Provide proper training and support for newly hired the client or end users and set-up the work environment for them.
 - Maintain and keep a record of all office work and reports.
- **CO-OP Trainee** **CTC / Saudi Aramco** **Oct 2019 – Dec 2019**
 - Converting and Publishing eBooks on Book Author.
 - Installing and Updating Windows operating System, Antivirus.

COURSES

- CompTIA Network+ at Udemy
- Computer skills - Microsoft Office 2016– Imam Abdulrahman University
- Intro to the IoT - Cisco Networking Academy
- Intro to Cyber Security – Cisco Networking Academy
- Cybersecurity for beginners - Udemy
- Cyber Security – dorooob
- Microsoft Office in workplace – dorooob
- Ethical hacking SQL Attack injection – Udemy

TECHNICAL SKILLS

- Helpdesk support
- eBooks Publishing
- work with Microsoft Office
- Windows client & Server
- Hardware/Software Installation
- Adobe Photoshop

SOFT SKILLS

- Communication
- Problem Solving
- Adaptability

LANGUAGES

- Arabic → Native
- English → Excellent

HOBBIES

Graphic design
Embroidery / Crochet
Calligraphy