

ZIYAD ABDULLAH ALHARBI

CONTACT

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(Open to relocation)

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SKILLS

- Communication
- Attention to details
- Quick learner
- Self development
- Problem solving
- Customers service

LANGUAGES

- Arabic
- English

PROFILE

Fresh graduate as an IT specialist looking forward to work at challenging position in the field of information technology, where I can apply and develop my knowledge and skills for continuous improvement and contribute to the success of the organization.

EXPERIENCE

IT Support Technician (Coop training)

Jubail Industrial College, Jubail

JAN 2020 - MAR 2020

- Utilized expertise in IT department to resolve some incidents quickly and competently.
- Maintained, updated knowledge of Windows 10 to offer best-possible service-user support.
- Completion of the project to upgrade all computers of IT department, from Windows 7 to Windows 10 by more than 350 computers.

Cashier

Herfy Food Service Company, Jubail

FEB 2016 - MAR 2017

- Counted cash in the register drawer at the beginning and end of shift.
- Increased sales by offering advice on purchases and promoting additional products

EDUCATION

Associate of Science Degree in Computer and Information Technology.

Jubail Industrial College, Jubail

FEB 2017 - JUN 2020

My Project:

Create networking lab (design, install new devices, create network, install operating system, install apps, cabling, cable management, troubleshooting hardware and software).

Online Courses and Certifications:

- Introduction to Cybersecurity
Cisco Networking Academy
- Basics of Information Security
Institute of Public Administration
- Cyber Security
Doroob
- IT Support Technician
Doroob
- Self Improvement
Doroob