

# Mustafa Ahmad ALNemer

Dammam, Al-Anod  
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## Personal information

- Nationality: Saudi
- Date of Birth: 3 Dec 1987
- Birth Place: Dammam
- Marital status: married

## Objective

seeking a career opportunity in customer service related business in highly reputed national or international organization.

## Education

### Sales Diploma

#### Institute of Public administration (I.P.A) , Dammam

- graduation date: ( 2009)

### Sensitive English Course

- For 1 year at I.P.A (2008)

### Prince Mohammad's Life skills Improvement Program

- For 1 month (2006)

### High school Certificate

- Makkah secondary School (2005)

### Prince Mohammad's Computer & English Program

- For 1 month (2004)

## Experience

### Salesman

*Hassan Al-Nemer for gold & jewelry – Dammam*

Summer Holydays(2005, 2007)

### Customer Services(Call center)

Mobily – Dammam

(2008)

## Experience

### Customer Services

(2009)

Sabb Bank – Dammam,Al-Anod

#### Two Period:

##### 1- Training Center with courses of:

(Feb-Aug 2009)

- Fundamental Banking Skills.
- Product Knowledge.
- English Language.
- Teller
- Customer Care & Telephone Skills.
- Handling Customers.
- Selling Skills.
- HFE2 & CRMS4(Program special for sabb).
- Compliance & Protocol Against Fraud & Money Laundry.
- Customer Accounts.
- IT skills.

##### 2-Start working officially.

(Aug 2009)

## Computer skills

### Software & Technologies

- Database: Microsoft Office Excel, Word and Power point.
- Platforms: Microsoft Windows.

## Languages

- Proficient in :Arabic-English (Speaking and Writing)

## Affiliation & Interests

- Computer: I like to explore the net and the programs of computer.
- Traveling: I am interest to travel aboard one day to explore culture and people.

## Reference

- Hussan Ali Alabdulaziz ((branch manager )) Tel 8341087 \ext: 221
- Eyhsan Yousef Alhajri (( Cash super visor )) Tel 8344798 \ext: 230

