

AYMAN ABDULKAREEM ALSENDI



OBJECTIVE

Seeking a career in a leading organization that allows me to utilize my skills, increase my experience and open new horizons of knowledge and development.

EDUCATION

2008 ● Diploma of Electrical Technique
Dammam Technical College

WORK EXPERIENCE

Present ● Operations Manager
11/2018 Al Ahli Bank

11/2018 ● Senior Teller
12/2015 Al Ahli Bank

12/2015 ● Teller, Al Wisam Client Service
12/2014 Al Ahli Bank

12/2014 ● VIP Client Service and Call Center
06/2010 Zain Telecom

- Supervising client service staff for 6 months
- Training and development for 6 months.

TRAINING COURSES

● Last Update

- “Compliants is a gift” Program
- Emotional Intelligence Course

05/2014

01/2012

02/2015 ● The Institute of Banking
Retail Banking Professional Foundation Exam RBPFC

02/2015 ● National Commercial Bank
Branch New Hire Program (Arabic)

PROFESSIONAL SKILLS

- Customer Experience
- Operations Management
- Direct Sales
- Retail Banking
- Sales Team Development
- Call Centers
- Marketing Plans

PERSONAL INFO.

Nationality: Saudi
Date of Birth: 09/12/1984
Marital Status: Single

CONTACTS

📍 Khobar, Kingdom of Saudi Arabia

📞 +966 54 090 8888

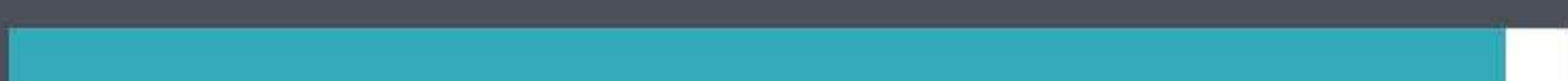
✉️ ayman.alsendi@gmail.com

SKILLS

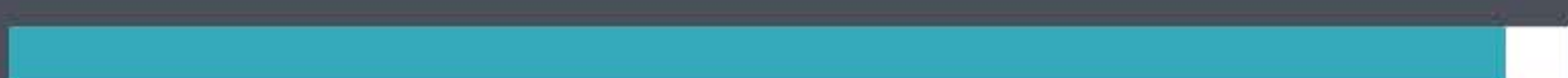
Work under pressure



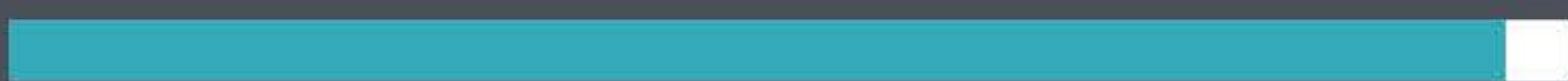
Effective communication



Teamwork



Time management



Planning and analysis



Computer and MS Office



AWARDS

The Title of Service Leader
The National Commercial Bank

LANGUAGES

Arabic: Native
English: Intermediate