

Mohammed Abdulaziz M AlMusained

Diploma in Computer Technical Support - Technical College June 2022

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OBJECTIVE

My ambition is to join a professional work environment. It enables me to develop my scientific skills, achieve my goals, and contribute to the development of the workplace in which I will work





WORK EXPERIENCE

Al-Ahsa Municipality (Co-op)

26/01/2022–19/05/2022

1. Preparing letters and archiving transactions.
2. Install and configure computers, software, systems, networks, printers, and scanners.
3. Monitoring and maintenance of computer systems and networks.
4. Providing technical support.
5. Setting up accounts for new users.
6. Repair and replace equipment as necessary.
7. Testing new technologies and programs.
8. Troubleshoot technical problems.
9. Diagnose and fix errors.
10. Solve network problems.
11. Providing support in the form of procedural documents.

SKILLS

Excel	
Technical support	
solving problems	
customers service	
Preparing letters and reports	