

Mohamed Bawakid

SUMMARY

Had 2 years of experience in customer service and seeking to utilize the expertise to take the next professional step with reputable organization

EDUCATION

Diploma, 04/2021

Jeddah College of Technology – Jeddah, Mecca Region

Certificate of Higher Education, 04/2018

Al shurooq School – Jeddah

WORK HISTORY

Customer Service, 04/2020 – 06/2020

Jeddah

- Worked in summer for 3 month in 2019 and also 3 month in 2020
- Resolved customer issues using strong interpersonal skills and conflict resolution techniques

PROFESSIONAL DEVELOPMENT

2021 Human Resource Management

2021 Computer Skills

2021 Cyber Security

CONTACT INFORMATION

Jeddah, Mecca Region

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SKILLS

- Microsoft Office
- Relationship-building
- Work under pressure