



Manar Alanzi

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About me

I seek to focus my ambition and great passion in developing my expertise and to be an effective and productive member in my field of specialization and contribute to providing everything I can to serve and enhance the efficiency of the facility in line with the Kingdom's Vision 2030, so I am always excited and ready to learn new and responsible skills

Work Experience

King Khalid Eye Specialist Hospital

5SEP2021-28July2022

Responsibilities:

- 1: Provide telephone technical support to all IT users
- 2: Resolve problems received via phone/email quickly and effectively
- 3: Diagnose and solve a wide range of technical problems over the phone
- 4: Explore and fix the errors of computer peripherals such as printer, PC, scanner, etc.
- 5: Connect peripheral devices such as printer, signature scanner, etc.) to Computer
- 6: Install and download software such as Microsoft, medical software security software, etc.) on computer
- 7: Update hardware to latest version of Windows
- 8: Support everything related to servers, desktops, laptops and peripherals.

Certificates

- Introduction to CCNA Networks - Cisco Networking Academy
- The fundamentals of orientation and transformation - Cisco Networking Academy
- Linux professional institute - Cisco Networking Academy
- IT Essentials:PC Hardware and Software - Cisco Networking Academy

Education

Diploma of IT Technician

Digital Technology College in Riyadh

GPA : 4.39 Excellent -Second Honors

2019 - 2022

Training Courses

- Basic Information Technology Infrastructure Library
- Cybersecurity and protection from Cybercrime
- Programming and labour market
- Front in cybersecurity
- Infographic Art
- Entrepreneurship
- Change Management
- Artificial Intelligence
- Self-assurance
- How to become a moral hacker
- Customer Handling Skills

Skills

- Handle with Work Pressures
- Good dealing with others
- Willingness to learn flexibility and ability to manage priorities
- Work effectively within the team
- Time management and punctuality
- Customer Service
- Upgrade the operating system