



# Mada hamoud mohammed alharbi

I am interested in graphic design and computer and I seek to develop my technical skills, where I can develop my skills at work, and I have comprehensive knowledge in graphic design, and I also have experience solving technical support problems, I focus in my work to achieve the results required of me, and I am looking for a full-time job in which I can Apply my knowledge and skills to achieve professional development.

RYADH

0591606040

Mada.707@hotmail.com

## WORK EXPERIENCE:

### - Communication technician

**Hoshan Company Limited - KFMC**

May 2022 - Present

- NORTEL System CK1000.
- AVAYA Aura® Communication Manager software.
- Support for Maximo system in customer care department.

### - Tamheer Certificate of Training

**KFMC**

Oct 2021 - Apr 2022

#### Communication technician support training

- Quality call center.
- Programming and installation of AVAYA and NORTEL Devices.
- Solve IP Phone problems.
- Nurse Call System.

## PROFESSIONAL CERTIFICATES:

- Configuring Windows Server 2008. Jan 2014 - Mar 2014
- How do you develop your technical skills. Jan 2014
- Develop photography skills. Feb 2014

### - IT Essentials

• **CCNA Discovery**

## ACHIEVEMENTS AND VOLUNTEERING:

- Logo design for the call center for the second health cluster.
- Interface design for King Fahd Medical City's charging platform.
- Honoring by the Executive Director of Medical Affairs at KFMC.
- Distributing gifts to children at Imam Abdulrahman Alfaisal Hospital.

## EDUCATION AND QUALIFICATIONS:

### King Faisal University

2020

#### Bachelor's degree

English Language and Literature.

4.18

### Technical College

2015

#### Diploma degree

Computer - Technical Support.

4.24

## COURSES:

- Adobe Illustrator.
- Adobe Photoshop.
- Adobe InDesign.
- Adobe Premiere Montage.
- Digital Art.
- Infographics Design.

## SKILLS:

- Skill in using Microsoft Office programs.
- Time management.
- Familiarity with the basics of computer science.
- Work under pressure.
- The ability to communicate with others.
- Graphic design skill.
- Proficiency with Windows operating systems.
- Skill in solving problems related to computers.

