

LAMYA ALGARNI

IT TECHNICAL SUPPORT (NETWORK)

PROFILE INFO

I got the Diploma Degree from the department of Computer technology in the field of IT Technical support(Network) from international technical female college at Al Khobar, looking to apply my knowledge of computer systems and technology trends.

WORK EXPERIENCE

SUPERVISOR OF VOLUNTEERS

2020

Health Volunteering Center

QUARANTINE STATIONS

2020

Health Volunteering Center

CUSTOMERS SERVICE

2020

Bank Al-Jazira

IT NETWORK

2022

Saudi Global Ports Company

COURSES

COMPUTER FUNDAMENTALS

- INTERNET BASICS AND CORRESPONDENCE
- INTRODUCTION TO MICROSOFT WORD
- INFORMATION TECHNOLOGY IN WORKPLACE
- INFORMATION CRIMES
- INFORMATION TECHNOLOGY USER SKILL
- SOCIAL ENGINEERING
- IELTS TEST PREPARATION PROGRAM
- CCNP ENTERPRISE, MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
- IT USER SKILL, AL KHOBAR INTERNATIONAL TECHNICAL COLLEGE
- SYSTEMS DESIGN USING PHP AND MYSQL
- NETWORK SECURITY AND CYBER SECURITY
- INTERNATIONAL COMPUTER DRIVING LICENSE(ICDL)
- WRONG PRACTICES IN BANKING AND FINANCIAL TRANSACTIONS
- FUTURE SHIFTS IN FINANCIAL AND BANKING SERVICES
- DIGITAL FOOTPRINT AND PRIVACY IN THE DIGITAL WORLD
- CAMBRIDGE ENGLISH ENTRY LEVEL CERTIFICATE IN ESOL INTERNATIONAL (ENTRY2)
- CYBERSECURITY
- COMPTIA NETWORK+ (N10-007) CERT PREP: 6 ADVANCED IP NETWORKING



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EDUCATION

Diploma, International technical khobar female college

IT TECHNICAL SUPPORT (NETWORK)

75 High school Jeddah

MY SKILLS

PROFESSIONAL SKILLS

- Operating Systems
- Windows Server
- Computer Networking
- Ticketing System
- Microsoft Office
- Document controller
- Switches, Routers
- Calendar management and scheduling tools.
- Hardware Troubleshooting
- Knowledge of Power Tools and Hand Tools
- Management of company documents
- Information Security
- Software installation

PERSONAL SKILLS

- Team Work
- Communication
- Leadership
- volunteering
- writing articles
- Creativity
- problem solving

LANGUAGES:

- Arabic
- English