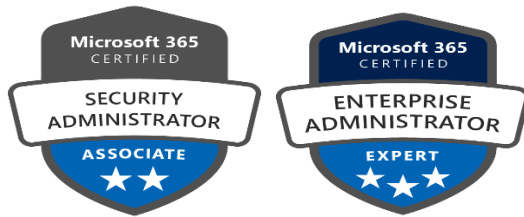


# Mohammed Hassan Al Laith

## Contact Information

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Email: mhallith@gmail.com



## Personal Information

Date of Birth: September 20, 1987.  
Nationality: Saudi.  
Marital Status: Married 3 dependents.  
Address: Saudi Arabia - Eastern Province.

## Career Objective ▼

With 12 years' experience in the IT field, my goal is to utilize my technical skills and obtain a suitable position at a major organization where my qualifications will be developed and utilized to my fullest potential. Opportunity for professional and personal growth within the Organization.

## Work Experience (12 years)

- IT Senior System Administrator 2016 -present Interserve Co ( ITQAN Institute Project )
- IT System Administrator for 6 years. 2010-2016 Rawabi Holding group
- IT Help Desk Analyst for 2 years. 2009-2010 Saudi Aramco Contact Center

### **IT Senior System Administrator at ITQAN College operated by Interserve Co 16/10/2016 – present**

## Responsibility's

- College Datacenter. Cluster Servers Environment based on MS Hyper-V and VMware.
- Managing College Lan and Wan network for 7 buildings (UTP, Fiber, Microwave).
- Microsoft Active Directory Servers and Office 365 email system for more than 10K users at multiple sites.
- Microsoft Servers Administrator (DNS, DHCP, File Server, WSUS, WDS, KMS, AD Sync ..etc.)
- Managing IP Telephone system (Cisco unified communications Environment).
- Administrating DIA internet lines and telephone SIP liens.
- Backup College Datacenter.
- Managing College computer-based exams.
- Managing Antivirus solution.
- Managing Cisco firewalls and Cisco core switches.
- CCTV solution.
- Assess vendors and develop test strategies for new hardware and software.
- Managing College licenses.
- Managing College IT assets.
- Enhancing IT security.
- Administrating/creating staff emails.
- Administrating Time attendance system for the staff.
- Supporting online Exams and other Academic requirements.
- Enhance IT support services by providing new solutions for IT operations.

**System Administrator at Rawabi Holding Co**  
**12/13/2010 till 15 /10/2016**

**Responsibility's**

- Managing Company Active Directory & Exchange Server Administrator at multiple sites.
- Kaspersky antivirus Server Administrator at multiple sites.
- Managing Backup solution for Datacenter.
- Managing Microsoft Hyper-V Server environment.
- Microsoft Servers administrator (DNS ,DHCP,File Server ,WSUS ,WDS,KMS,AD Sync ..etc.)
- Managing System center configuration manager.
- Manage File and print server.
- Citrix Server.
- Dealing with IT vendors and suppliers for IT equipment and software licenses.

**IT Help Desk Analyst at Saudi Aramco Contact Center SMP**  
**3/23/2009 To 12/12/2010**

**Responsibility's**

Provides prompt and accurate support to users, employing a high degree of customer service and technical expertise

**IT Projects**

**ITQAN College**

- Implementing Cluster Servers solution and Data Storage for College Datacenter.
- Implementing Redundant Active Directory solution.
- Implementing Microsoft Windows Servers (DNS, DHCP, File Servers, Print Servers, Windows update servers. Windows Deployment servers.
- Enhancing Client Standard image and deploy it to over 400 Computers.
- Implementing Computer Labs.
- Implementing Backup Solution using Backup Exec and tape library.
- Enhancing IT Security by implementing a network security system that monitors and controls incoming and outgoing network traffic (ASA firewall).
- Implementing a web monitoring and controlling solution to manage the internet bandwidth in the students' computers and decrease the overall internet utilization.
- Implementing UPS (Uninterruptible power supply) system for Data-center to decrease the downtime of ITQAN servers.
- Implementing Cisco IP Telephone system solution
- Implementing an attendance system for the staff.
- implementing an Anti-virus solution.
- Implementing a WIFI solution.
- Enhance the security policy by enabling extra security features.

**Rawabi Holding**

- Implementing System Center Configuration Manager 2012.
- Implementing Email System MS Exchange2010.
- Implementing Microsoft Windows servers services.
- Implementing Kaspersky Anti-virus solutions.

**Skills**

- IT Projects.
- Microsoft Windows Servers.
- Microsoft Active Directory.
- Data Center.
- Microsoft Exchange server.
- Microsoft Office 365.
- Backup solutions. (Backup Exec, Veeam)
- Anti-virus solutions (Kaspersky, Symantec, MacAfee, Trend micro).
- Virilization technology (Hyper-V, VMWare)
- System Center Configuration Manager
- Anti-spam solutions (GFI, Microsoft Office 365, Exchange server).
- SharePoint
- Microsoft licenses agreements
- Network Administration
- Citrix server.
- TCP /IP and protocols.
- Administrating IT resources and services.
- Cisco Routing and switching.
- Cisco firewalls.
- Cisco unified communications.
- Cisco Access points.
- Wireless solutions.
- Windows Imaging.
- Microsoft Office Applications
- HP Servers.
- Dell Servers.
- UPS solutions (APC, GE)
- Communication
- Customer service
- Leadership
- Problem-solving
- Time management
- Transferable skills

## **Education**

### **International certificate**

- Microsoft certification Security Administrator Associate
- Microsoft certification Enterprise Administrator Expert
- Microsoft 365 Security and Mobility
- Microsoft 365 identity and services
- Microsoft certified solutions associate windows server
- MCITP: Server Administrator
- MCTS: Exchange Server
- MCTS: Microsoft Windows Vista: Configuration
- MCTS: Windows Server 2008 Active Directory: Configuration
- MCTS: Windows Server 2008 Network Infrastructure: Configuration

### **Degree**

- Diploma in IT network technology GPA 94 /100
- New Horizon Institute 2007 -2009

### **Languages**

- Arabic native
- English