






Hayam Ghazawi

IT Technical Support

PERSONAL INFORMATION

-  Riyadh
-  050 394 9627
-  Heamali39@gmail.com
-  Single
-  29/3/1998

PERSONAL SKILLS

- work under pressure.
- Decision making and problem-solving skills
- Communication skills .
- Teamwork.

TECHNICAL SKILLS

- Proficiency in the use of **Microsoft Word.**
- Proficiency in the use of **Microsoft Office.**
- Proficiency in the use of **Microsoft PowerPoint.**

LANGUAGES

1. Arabic .
2. English.

OBJECTIVES

Interested in joining for the workplace that will help me put my development, problem solving and solution implementation skills into a company that can help me grow and learn from other experienced members of the workplace to improve myself in my field.

EDUCATION

Diploma's degree in Technical Support Major - 2021

International Technical College

GPA: 4.46

EXPERIENCES

King Fahd Medical City

Coop-Training as IT Technical Support

2019 (2 months)

Guest Training as IT Technical Support

2021 (2 months)

Tamheer training program as IT Technical Support

2022 (6 months) Jan - Jul.

- **Download and upgrade Windows and softwares .**
- **troubleshooting common problems.**
- **Installing devices, networks, problems with printers and scanners.**

CERTIFICATES

- **Course in cyber security - attaa digital**
- **Course in cyber security capacity building camp - attaa digital**
- **Course in information security - attaa digital**
- **Course in Time management and stress management.**
- **Job Qualification**