

Hadeel Majed Alowayyid

📍 Riyadh, Saudi Arabia 📅 1 July 1999 🏠 Single

Contact information:

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🔗 LinkedIn: Hadeel Alowayyid



Languages:

Arabic



English



Activities:

- Volunteer

Niagara College – Technical Support

4 months – 2019

- Jeddah municipality

Technical support 2019 – 400 hrs.

– OJT

References:

Eng. Khalid Alghamdi

+966 56 500 7758

Personal Profile Statement:

IT graduate, I am trying to learn everything new, I am ready to exert what I have gained through my studies, and I always aspire to improve myself

Educations and qualifications:



2017-2020

IT Diploma Technical Support (System Support)

International Technical College (Niagara) GPA (4.26)

Work experience:

• Public Transportation Co.

Technical Support Admin – October 2021 to present

- System admin & responsible for (AD - Ivanti “Security & End-Point” - ServiceDesk – SCCM – Office – Tenable – Software asset)
- Responsible of resolving the issues and help End-User

• Solutions by STC

Support Engineer – July 2021 to August 2021 – Contract

- Solving and maintenance technical systems
- Troubleshooting issues

• Al Akhdar Company

IT Specialist – May 2021 to July 2021

- Development, maintenance, and improvement technical systems
- Implementation of security procedures
- Providing technical support

Courses:

- Cyber Security – 30 Hours – Cisco
- Web developer (.NET) – 80 Hours – Ministry of communication and information technology
- Information Crime – 1 Hour – IPA

Certificates:

- Certificate Professional Accreditation – Saudi Council of Engineers 2021
- CCNA Security | in processing
- CompTIA A+ | in processing