Classificaiton: Internal

Hadeel Majed Alowayyid

Riyadh, Saudi Arabia **1 July 1999**

Contact information:

+966 566568373

HadeelAlowayied@gmail.com

LinkedIn: Hadeel Alowayyid

Languages:

Arabic

English

Activities:

- **DLP, Data classifier**
  MDM systems
  Project owner - 2022

- **Volunteer**

Niagara College – Technical Support

4 months – 2019

- **Jeddah municipality**

Technical support 2019 – 400 hrs.

– OJT

References:

Eng. Abdullah Almutairi
+9660540044305

Personal Profile Statement:

IT graduate, I am trying to learn everything new, I am ready to exert what I have gained through my studies and experience, and I always aspire to improve myself

Educations and qualifications:

2017-2020 -- IT Diploma Technical Support (System Support)

International Technical College (Niagara) GPA (4.26)

Work experience:

- **Public Transportation Co.**

System admin – March 2022 to present

  - Exchange Management (AD Azure, Users), Commvault administrator (backup solution), and Symantec administrator (EDR)

Technical Support Admin – October 2021 March 2022

  - Responsible for Tenable, Ivanti endpoint & security, AD management, Office 365, ServiceDesk support and SCCM

- **Solutions by STC**

Support Engineer – July 2021 to August 2021 – Contract

  - Solving and maintaining technical systems

- **Alakhdar Company**

IT Specialist – May 2021 to July 2021

  - Development, maintenance, and improvement of technical systems
  - Implementation of security procedures
  - Providing technical support

Courses:

- Cyber Security – 30 Hours – Cisco
- Web developer (.NET) – 80 Hours – Ministry of communication and information technology
- Information Crime – 1 Hour – IPA

Certificates:

- Certificate Professional Accreditation – Saudi Council of Engineers 2021