

Name: Nada ail alnukhali

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### **Personal Profile:**

Motivated IT support technician seeks new position in dynamic, growth-oriented company focused on cultivating exceptional customer experience and a positive work environment. With experience handling networking concerns, implementing new software, installing new hardware, and addressing user concerns, I bring attention to detail and a dedication to technical improvement to each job.

### **Skills:**

- Troubleshooting network concerns.
- Assisting users in person and remotely with hardware-related concerns.
- Utilizing technical training to resolve concerns related to software functionality
- Providing phone and online support to users.
- Working in a team-oriented environment

### **Education and Training:**

ILE college - Diploma in IT system support

- I have a background in maintenance
- I have a background in OS
- I have experience Microsoft Office – word, excel, and PowerPoint
- I have certificates (English)
- I have a Certificate of Cambridge English- 2016\_2015
- I have a Certificate of (English Spiking) -2016\_2015

### **Interests and Hobbies**

- Reading
- Writing
- Speaking English more

Reference upon request