

Fatimah Ahmed Alhamoud

Kingdom of Saudi Arabia, Eastern Province, Qatif

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Personal Profile

To bring my strong sense of dedication, motivation, and responsibility to, and to utilize my IT Technical support qualifications obtained through ILEI College. I am a student in the College of Excellence (ILEI) from 2016 in the specialization (Network support) in the third year and I Graduated 2019.

Education and Certificates

- Training courses from the Ministry of Communications and Information Technology,
Field of training E-training within the Future Skills Initiative,
Career Path Technical Support year 2021
- I Graduated from ILEI college (Interserve Learning an Employment)
(International Technical College for Girls) G.P.A 4/5.
- I have been OJT (on the Job training) at Security Forces Hospital Dammam for 5 weeks in 2019
- I have Cambridge Preliminary English Test Certificate - A2 level Score:136 -year 2019.
- I have been OJT (on the Job training) at ILEI College (Interserve Learning an Employment International) for 5 weeks in 2018
- I have Cambridge Preliminary English Test Certificate - A2 level Score:127-year 2017.
- I have Cambridge International Certificate for ICT Skills Certificate in 2017.

Skills

- **Computer skills**
- Microsoft Office (Word, PowerPoint, Excel).
- Network configuration (CISCO Packet Tracer).
- Linux Fundamentals
- NW Basics
- DBA fundamentals
- System Administration Fundamentals
- IT Helpdesk fundamentals
- Server Security Fundamentals
- IT Service Desk: Service Management
- IT Service Desk: Monitoring and Metrix fundamentals ServiceNow
- Learning VPN
- Office 365 for Administrators: Supporting Users
- Windows 10: Troubleshooting for IT Support
- Windows 10: Advanced Trouble shooting for IT Support
- IT Service Desk: Customer Service Fundamentals

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- Windows 10: Advanced Trouble shooting for IT Support
- IT Service Desk: Customer Service Fundamentals
- **Language**
- Arabic: Native
- English (Writing: Good, Reading: Good, Speaking: Excellent)
- Work under pressure.
- Working within a team.
- I can convince and communicate the idea to the other person.
- Punctual.

References

- Security Forces Hospital Dammam
- Phone: 013 810 5000
- Al Khobar Female College – ILE International
- Phone :013-5107944
- High 6th secondary in Qatif.
- Phone :013-8233917

Last updated: 15/3/2021