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# FAISAL ALHARBI

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Riyadh , SA ◆ 0553343888 ◆ FaisalS97@hotmail.com

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## PROFESSIONAL SUMMARY

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Implementing network solutions, troubleshooting performance issues, configuring security systems, and maintaining the network infrastructure for maximum performance.

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## SKILLS

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- **Communication skills.**
- **Multi-task.**
- **Problem-solving skills.**
- **LAN and WAN expertise.**
- **An ability to learn new technologies quickly.**
- **Troubleshooting.**

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## EDUCATION

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**Bachelor Degree** : Network Engineering, 2022

**College of Communications and Information** - Riyadh , SA

**The Associate Degree** : Network Technology, 2018

**College of Communications and Information** - Riyadh , SA

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## CERTIFICATIONS

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Cisco Certified Specialist – Enterprise Core  
CCNA Routing & Switching Certified.

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## WORK HISTORY

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**NOC Engineer**, 12/2018 to Current

**MDS Computer Systems** – Riyadh, SA

- Communicated with vendors to resolve network outages and periods of reduced performance.
- Troubleshoot and maintained all networking devices and infrastructure across the enterprise including switches, routers and firewalls.
- Documented all server and network problems and other unusual events in detail.
- Served as a liaison between the user community and software providers.
- Reviewed logs for all networking devices for unresolved abnormalities and problems.
- Minimized downtime by monitoring network health and utilization usage with SolarWinds and monitoring WAN links.
- Tracking and monitoring Servers capacity (CPU, memory, disk space...etc.) by using ManageEngine Applications Manger and also monitoring the running services and services transaction.
- Monitoring, analyzing, reporting the suspicions Emails using the Symantec Messaging Gateway solution.
- Frequent visits to Datacenter to check the Cabinets, AC and UPS status.
- Managing and handling the Incident and Tickets as per priority.
- Preparing daily, weekly and monthly reports.

**Internship**, 01/2018 to 04/2018

**Ministry of Foreign Affairs** – Riyadh, SA

- Perform troubleshooting.
- Organize and schedule upgrades and maintenance.
- Perform regular data backups.
- Network Configuration.