

# Ehab Esamm Gabb

📍 Jeddah, Kingdom of Saudi Arabia    ✉ ehabesamm.ss@gmail.com    ☎ 0540006926    🤵 Married

in <https://www.linkedin.com/in/ehab-gabb-4737b4160>

## Career Objective

Certified RBPFC Professional with 15 years of experience in banking scoter and customers services, seeking a new challenging career with a progressive organization that provides an opportunity to capitalize my technical skills and abilities in fields of sales & Marketing.

## Education

Office Business Management Diploma  
Al-Koubrah institution in Jeddah    2005

## Professional Experience

CustomerService Supervisor and Follow-up Department Employee  
(X-Turbo freight and Xturbo | Jeddah 05/2021 – Present logistics services)

- Leadingcustomer serviceteam Answering customer inquiries
- Solving customers issues

Advance Relationship Manager  
Saudi Fransi Bank | Jeddah 04/2014 – 08/2020

- ✦ Responsible for full sales at branch
- ✦ Ensuring to achieve targets of branch

Customer Service and Marketing Presentative  
National Commercial Bank | Jeddah 08/2008 – 03/2014

- ✦ Call Centre services
- ✦ Marketing the product

Customer Service  
Mobily | Jeddah 12/2005-07/2008

- ✦ Solving customer issues
- ✦ Answering customers inquires

## Training & Courses

Creativity and innovation Technique Saudi Fransi Bank  
Fraud and money laundering Saudi Fransi Bank  
Finding solutions and work stress Saudi Fransi Bank

Time management Saudi Fransi Bank  
Selling and direct marketing skills NCB  
Emotional  
intelligence    Mobily  
Communication  
skills    Mobily

## Skills

- Communication skills
- Team management,
- Sales & Marketing strategies,
- Innovation and creativity
- Administration
- Strong negotiation skill
- Teamwork spirit (both as a team leader or a member)
- Focused, confident and responsible
- Strategic Planning,
- Quality Management

## Professional Licenses

- Professional RBPFC certificate from the Institute of Banking No: 00r2Lw

## Languages

- English
- Arabic