

# Ehab Esamm Gabb

📍 Jeddah, Kingdom of Saudi Arabia    ✉ ehabesamm.ss@gmail.com    ☎ 0540006926    🤰 Married

in <https://www.linkedin.com/in/ehab-gabb-4737b4160>

## Career Objective

Emotional intelligence

Mobily Communication

skills Mobily **Skills**

Certified RBPFC Professional with 15 years of experience in banking scoter and customers services, seeking a new challenging career with a progressive organization that provides an opportunity to capitalize my technical skills and abilities in fields of sales & Marketing.

- Communication skills
- Team management,
- Sales & Marketing strategies,
- Innovation and creativity
- Administration
- Strong negotiation skill
- Teamwork spirit (both as a team leader or a member)
- Focused, confident and responsible
- Strategic Planning,
- Quality Management

## Education

Office Business Management Diploma  
Al-Koubrah institution in Jeddah    2005

## Professional Experience

Follow-up department manager (X-Turbo freight and Xturbo | Jeddah 05/2021 – Present logistics services)

- Leading customer service team • Answering customer inquiries
- Solving customers issues

Advance Relationship Manager  
Saudi Fransi Bank | Jeddah 04/2014 – 08/2020

- ✦ Responsible for full sales at branch
- ✦ Ensuring to achieve targets of branch

Customer Service and Marketing Presentative  
National Commercial Bank | Jeddah 08/2008 – 03/2014

- ✦ Call Centre services
- ✦ Marketing the product

Customer Service  
Mobily | Jeddah 12/2005-07/2008

- ✦ Solving customer issues
- ✦ Answering customers inquires

## Training & Courses

Creativity and innovation Technique Saudi Fransi Bank

Fraud and money laundering Saudi Fransi Bank

Finding solutions and work stress Saudi Fransi Bank

Time management Saudi Fransi Bank

Selling and direct marketing skills NCB

## Professional Licenses

- Professional RBPFC certificate from the Institute of Banking No: 00r2Lw

## Languages

- English Arabic
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