



Dhafer Alasmari

Contact

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Languages

Arabic

English

Skills

Project Management



Problem Solving



Creativity



Leadership



About

Graduate Diploma Networks I have several skills in social media coverage. A good event organizer I have the ability to deal with the audience. I have skills in computer and Microsoft Office programs. Good English speaker.

Education History

Diploma of Higher Education,
Computer Networks Mangement
Tabuk university

2018

Work Experience

Customer service representative, Majorel Company. 2022

I worked in customer service, listening to their complaints and solving problems.

Complaint Unit ,Neoleap Company Urpay . 2022

I was recruited to work at neoleap Company Urpay as a complaints officer, including Sama Cares, and I moved to the Business Department to work in international remittances as International Remittances Quality Officer.

I Have Experience in:

- CRM
- SAMA CARE

Events Organizer, 07/2021 to 09/2021

Yanbu Historical Festival – yanbu

I have to Guiding a group of people and check their temperature. Make a tour and show them the important locations. make sure they wear face mask all the time.

Marketing Assistant, 08/2017 to 02/2018

Markiting company – Tabuk, Tabuk Region

- Reviewed intern work on social media posts and online copywriting, providing feedback for further development.
- Generated reports detailing campaign performance, customer engagement and engagement trends.
- Set up and tracked customer surveys for local, regional and national campaigns.

Social Media Manager, 08/2016 to 02/2017

Almosamm Alarabi Company – Tabuk, Tabuk Region

- Developed and implemented overarching social media strategies, informing decision-making on future campaigns.
- Tracked and reported on key metrics including engagement rate, reach and impressions, adjusting strategies to meet campaign goals.
- Attended regular networking events to broaden scope of key contacts and increase brand awareness and reputation.