

Dona suliman alluhaib

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Professional summary

As a recent graduate, I am eager to build a long-term career in the field of technical support.

Education

Diploma of Higher Education: Technical And Vocational Training Corporation Expected in 12/2021

Technical And Vocational Training Corporation - Buraydah - Al-Qassim

- Diploma of technical support with very good grade and GPA of (4.11 out of 5)

Work history

Technical Support - Field Training 09/2020 - 12/2021

technical and vocational training corporation – Buraydah, Al-Qassim

- 15 schedules were prepared regularly and in record time, as well as all schedules of trainers were prepared in an orderly manner. I have inserted and installed programs correctly such as Java and Eclipse.
- Removal Internet cable and reinstalled it to insert password correctly.
- Fix some hardware faults, connection problems, and installing blackboard in an interface of Google Chrome and Firefox browsers.
- Check all connections and make sure all devices are on.
- Enter data in Excel program.

courses

- CCNA Routing and Switching (Cisco Networking Academy)
- Linux professional institute

Skills

- Communication
- Technical support
- The ability to work well in a team
- Time Management
- Software Troubleshooting & Problem Solving
- Leadership
- Technical and diagnostic support
- Previous technical support experience