

# Duaa Almubayrik



**Riyadh, Saudi Arabia**



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## EDUCATION:

- **International Technical College**

-Diploma in Technical Support (Networks)  
23/8/2020 -1/2/2022

- **University of Cambridge, UK**

-certificate (PET), an English language exam  
demonstrating mastery of English language tasks.

## Experience:

- **Hungerstation**

-Customer care agent  
-Identifying and evaluating customer needs to achieve satisfaction.  
-Serve the customer by live chatting and calls.  
-3/1/2021- 29/8/2021.

-200 hours training in customer care department  
-27/6/2021- 5/8/2021.

## Skills:

- Adapting to the work environment
- Precision
- Take responsibility
- work under pressure

## Languages:

- Arabic
- English