

store manager

MAJED ALHARBI

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Objective

Individual with proven ability to lead, supervise, and direct. Proficient in inventory control management and Microsoft Office tools. Seeking the position of Store Manager in a dynamic organization that rewards excellence; also coming with superior customer service skills.

Skills

- Communication
- Date analysis
- Customer Service
- Organization
- Sales Leadership
- Sales Experience
- People Management
- Ability to handle spreadsheets (Excel, Google Sheets, etc.)

Work Experience

Store Manager

APPAREL GROUP– April 2019 - Present

- Schedule, train, and coach employees to maximize performance in customer service, revenue generation, and daily tasks such as stocking and receipt tracking
- Respond to all customer service issues and handle promptly.
- Conducted daily quality inspection of merchandise.
- Handling complete retail store operations and store sales and customer Services.

Customer service representative

MOBILY GROUP – Jul2016 - Oct 2017

- Handle calls daily, with duties including signing up new customers, retrieving customer data, presenting relevant product information, and cancelling services.
- Remained courteous and calm, even during moments of customer dissatisfaction

Education

Technical and Vocational Training Corporation Diploma office manager 2020

Languages

- Arabic
- English