

# NOOR ALDAHAN

## WAREHOUSE OPERATOR

Full name: Noor Fouad Abdallah Aldahan

Nationality: Saudi

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### WORK EXPERIENCE

2020 **Qiddiya Investment Company**  
**a distance intern trainee:**

Introductions, online classes and exercises in multiple related majors: Events, sales, business management, health and safety and accounting.

2019 **ALHOBIL GROUP**  
**a former trainee:**

-Translation and Classification Department (Transactions).  
-Reception Department (Customer Assistance).

### EDUCATION

2018 - 2020 **Diploma in Warehouse Operation.**  
GPA: 4,19 out of 5

2017 - 2018 **English language.**  
Pet certificate (Preliminary English Test)

2015 - 2017 **High School.**  
(credits system)  
CGP: 92,53 out of 100

### COURSES

**How become a Customer Support Specialist:**

- Customer Service Foundations.
- Managing Customer Expectations.
- De-Escalating Intense Situations.
- Phone-based Customer Service.
- Creating Customer Value.
- Problem Solving and Troubleshooting.
- Innovative Customer Service Techniques
- Writing Customer Service.

### SKILLS

- Excellent English Speaker
- Excellent Microsoft Office programs
- Time Management
- Good communication skill
- Hard worker