

Khalifa ELgoyly



Contact

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Languages

- Arabic Mother Tongue
- English Fair

Hobbies and Interests

- Travel and Photography

Skill Highlights

Maintenance and installation of all audio and video technologies video surveillance.

Objective

Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

Personal Information

Gender: Male
Birth Date: 9th November 1977
Birth Location: Cairo, Egypt
Nationality: Egyptian
Marital Status: Married

Education:

Diploma Art Trading (1996)
Major/Minor: Legal Affairs.
Grade: Fair.

Experience

Arab Swiss Engineering co. (ASEC) 2005 till present

- Title: Help Desk Officer Computer and Network Specialist.

Major tasks include:

- Maintenance and functioning of networks.
- Maintenance and PC assembly.
- Programming and compilation of internal networks.
- Preparation programs IBM (Lotus Notes and SAP).
- Technical consulting with computers.
- Perform systematic help tasks as being trained on by Help Desk Section Head Supervisor ticketing system.
- Inspecting computers failures and maintain them.
- Support users with their systematic support solution and make users are satisfied and their work is smooth.
- Following up all computers performance and installing software's and any updates.
- Solving the problems of SAP, Lotus and Workflow.
- Conduct periodic preventive maintenance for servers, networks and hardware's.
- Technical support for all activities related to the installation and the efficiency of the operating system's and network requirements and software's.
- Providing his direct manager with periodic reports with achievements and any faced difficulties.
- Cooperate with network and information system section in order to solve the problems related to each section.
- Responsible for the annually inventory check report considering all ASEC computer's .
- Assume other duties as assigned by direct manger.

ADRIAN 2003 to 2005

- Title: Electronics Maintenance Specialist.

SONY 2001 to 2003

- Title: Electronics Maintenance Specialist.