

Hassan AL-Ismail

Network Administration

CONTACT

Address

Dammam -Saudi Arabia

Nationality

Saudi

Phone

+966542373457

E-mail

Hassan.m.20022@gmail.com

LANGUAGES

Arabic: Native

English: Intermediate in speaking, writing, reading, and listening

Effective troubleshooter, adept at solving problems rapidly. Strong knowledge of network hardware including servers, routers, and other computer devices. Scheduled, coordinated and deployed server updates and preventative maintenance with limited downtime. Want to be part of the 2030 vision, devoting all effort I can to achieve the goals it holds.

WORK HISTORY

Network Administrator

[Sep2020-Dec2020]

AL-Yamama Company

- Provided technical oversight of a multi-site enterprise level WAN, including planning, implementation/expansion, maintenance, and troubleshooting.
- Designed, deployed, and administered the wireless infrastructure and supporting systems.
- Recommended upgrades, patches, and new applications and equipment and trained team members on new hardware or software.
- Provided hardware and operating system support for the corporate and field computer systems environment, UNIX, Linux, Windows, and storage.

Cashier

[May-Aug2015]

Hyber Panda

- Managed transactions with customers using cash registers
- Scanned goods and ensure pricing are accurate and collect payments whether in cash or credit
- Resolved customer complaints, guide them, and provided relevant information

EDUCATION

Diploma in Network Administration

[Dec2020]

Jubail Technical Institute, Jubail

COURSES

- **Technical support and information technology** [2019]
CISCO

PROFESSIONAL SKILLS

- Proficiency with Microsoft Office [Excel, Word, PowerPoint, Access]
- Attention to details
- Ability to assist customers
- Time management
- Problem resolution
- Ability to multi-task
- Teamwork
- Communication skills
- Withstand work pressure