

About me

Good communicator and goal driven.
IT with good experience , I'm trying to work in a creative and dynamic work environment where I can grow and apply my knowledge and skills. Interested in Security and IT

Education

IT - Technical Support [Technical and Vocational Training Corporation](#) Riyadh

From January 2020 to February 2022

Networking , Help Desk , Security , OS
GPA 3.81 out of 5

Work experience

Sales Executive [Binex](#) Riyadh

Since November 2022

Customer support centre technician [Extensya](#) Riyadh

From March 2022 to November 2022

- Helping customers to solve problems
- Handling it support tickets
- Explaining to customers the products we offer
- Making weekly reports

IT Technician [Jdeel](#) Riyadh

From June 2021 to August 2021

- Securing networks
- Making sure that the servers have the right config
- Testing systems before implantation
- Updating servers

Courses and Certifications

Security +

Cyber Security Tools & Cyber Attacks Course

NDG Linux Essential

Skills

- SAP ERP
- Time management
- Costumer interfacing
- Installing software and hardware
- Microsoft office
- IT Support
- Team work
- Problem solving

Languages

Arabic

English