

Mukhtar Jawad Alshehab

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Dammam, Saudi Arabia

Marital status: Marred Nationality: Saudi

OBJECTIVE

Seeking a position to apply my knowledge and gain qualification in professional and technical fields. With my degree in Computer and Information Technology, I should be able to provide the company with the technical support needed to help the company to achieve its goals.

EDUCATION

Jan.2008 | Dec.2010 **College of Technical at Dammam**, Computer Technology Department, Technical Support (3.1 out of 5) -*Dammam, Saudi Arabia.*

COURSES

Nov.2020 | Dec.2020 **CompTIA Server +**, AL Khaleej Training and Education.

Jun.2016 | Jul.2016 **Cisco Certified Network Associate (CCNA) Routing and Switching**, Jeddah Int'l Higher Training Inst. (JICC) - Dammam, Saudi Arabia.

Jan.2015 | Apr.2015 **Term English Program**, University Of Houston - TX, United State.

May.2015 | Nov.2015 **Term English Program**, University Of Tennessee at Chattanooga - TN, United State.

Dec.2013 **Installing and Configuring MS Exchange Server**, Institute of Public Administration for 5 days.

May.2013 **Installing and Configuring MS SQL Server**, Institute of Public Administration for 3 days.

WORK EXPERIENCE

Jan.2011 | Present **Information Technology Technician**, Electronic Health Department, Maternity and Children Hospital - *Dammam, Saudi Arabia.*

- Help Desk Level 1, 2 and 3.
- Installing and Configuring Cent OS and Fog Server.
- Installing and Configuring MS Windows Server 2019.
- Installing and Configuring WSUS Server.
- Installing and Configuring Kaspersky Security Center.
- PF Sense Administration.
- Active Directory Users and Computer Administration.
- Contributed in implementing Health Information system (HIS) in the hospital.
- Installing and Configuring Spice work help desk tickets and network Nmap.

SKILLS

General Skills

- Proficient in English, reading, writing and speaking.
- Good level of communication and team working.
- Ability of Analyzing and reporting.
- Fast learner and capable of self-learning.
- Excellent in MS Office software.

Technical Skills

- Familiar with networking and topology.
- Familiar with VMware VSphere.
- Experienced in PC configuration and troubleshooting.
- Familiar with Databases and SQL language.
- Experienced in System Administration.
- Well-informed about IT safety practices.
- Aware of the computer and network security.
- Experienced with Kaspersky Security Center.
- Knowledge in Disaster Recovery plans.

REFERENCES

Eng. Mohammed Al Otaibi
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